

From: [John Gallagher](#)
To: [iotrfc2016](#)
Subject: Comments on IoT policy
Date: Friday, June 03, 2016 1:19:40 PM
Attachments: [image003.png](#)

I wanted to highlight an issue that often gets overlooked in IoT, which is “service assurance”. Any guidelines or criteria for acceptable solutions must also require that there be mechanisms that can monitor and check that the entire workflow is accomplishing its task, not just that the health of each component is okay. Any guidelines or directives given by the government around IoT needs to specify that there are mechanisms to ensure service assurance across the entire workflow.

Thanks,

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