## NTIA Privacy Multistakeholder Process July 12, 2012 Meeting Stakeholder Poll Results Revised August 27, 2012

Below is a grouped list of all elements raised by stakeholders and listed on the flip charts during the facilitated discussion at the July 12, 2012 privacy multistakeholder meeting. Images of the flipcharts are available <a href="here">here</a>. The list includes minor NTIA edits for clarity; edits appear within brackets.

## Explanation of Poll Results

If an element was polled during the meeting, the polling results are listed beside the element using the following format: (1/2/3/4). 1 indicates "absolute/critical/must," 2 indicates "significant/should," 3 indicates "somewhat/might," and 4 indicates "not at this time." In-room poll results are listed first, followed by poll results from the conference call.

For example, the entry "common consumer friendly vocabulary (18/10/30/3 4/3/2/1)" means that:

- a stakeholder suggested that a code of conduct for mobile application transparency include provisions for a common, consumer-friendly vocabulary.
- The element was polled.
- Approximately 18 in-room stakeholders viewed the element as critically important.
- Approximately 10 in-room stakeholders viewed the element as significantly important.
- Approximately 30 in-room stakeholders viewed the element as somewhat important.
- Approximately 3 in-room stakeholders viewed the element as not a good candidate at this time.
- 4 stakeholders who remotely participated *via* conference call viewed the element as critically important.
- 3 remote stakeholders viewed the element as significantly important.
- 2 remote stakeholders viewed the element as somewhat important.
- 1 remote stakeholder viewed the element as not a good candidate at this time.

## Polling Similar Elements

Some similar elements were polled together. For example, one stakeholder suggested that a code of conduct for mobile application transparency be technology neutral. Another stakeholder suggested that a code of conduct be platform agnostic. These elements were the subject of a single poll, and are noted below as "Technology neutrality / Platform agnostic  $(85/25/0/1 \ 4/0/1/1)$ ."

NB: The number of stakeholders attending the meeting decreased in the afternoon. Polls conducted in the morning tend to have higher total polling responses than afternoon polls. We did not estimate abstentions.

The groups below are an attempt to group similar elements into initial working lists and provide a basis for stakeholders to continue facilitated discussions of substance at the August 29, 2012 meeting.

Working Question: "Please identify in simple language key elements of mobile app transparency that are either already being advanced today or should be advanced?"

## Poll Results

Poll of Stakeholders: "Which elements might be developed first?"

| How Transparency Could be Provided  |                       |
|---|-----------------------|
| Element   | Poll                  |
| Just in time notification / Just in time re: location / Notice in context       | (50/25/5/0 3/3/1/0)   |
| Prioritizing key elements (not overloading consumers with too much info)        | (30/30/15/2 1/2/5/0)  |
| Clarity on who is being transparent   | (25/40/15/1 6/5/0/0)  |
| Machine readable disclosure (Actionable disclosure)                             | (10/10/20/10 2/1/4/1) |
| Safeguards for teens / Understandable to teens [and] kids for sites aimed at [] | (12/4/22/20 2/1/0/1)  |
| teens and kids  |                       |
| Tools for data transparency   | (2/3/10/30 2/2/3/1)   |
| Notice can happen outside of app  | (1/1/20/50 3/1/4/1)   |
| Identify all players  |                       |
| Dashboard for data uses   |                       |
| Where info given  |                       |
| Prior to install notice   |                       |
| Preload / Install / Real time   |                       |
| Placement   |                       |
| Device appropriate  |                       |
| Independent verification (of consumer understanding)                            |                       |
| Transparency to policymakers / Transparency to advocates                        |                       |

| Language that Could Provide Transparency              |                      |
|---|----------------------|
| Element   | Poll                 |
| Functional description of data use                    | (100/15/0/0 5/3/0/0) |
| Size of privacy policy / simple language answers      | (80/15/5/1 3/3/0/1)  |
| Common consumer friendly vocabulary                   | (18/10/30/3 4/3/2/1) |
| Consistency across apps                               | (15/20/25/7 5/2/2/0) |
| Short script / Iconography / Icons                    | (20/30/10/5 1/4/1/1) |
| Need specificity                                      | (10/3/4/50 0/1/3/1)  |
| App must have privacy policy                          |                      |
| Understandable to all                                 |                      |
| Standardized definitions established                  |                      |
| Standardized definitions of mobile permissions + APIs |                      |
| Standardization                                       |                      |
| Not too granular - Seek broad based principles        |                      |
| Concise   |                      |

| Data Practices that Could be the Subject of Transparency   |                       |
|--|-----------------------|
| Element  | Poll                  |
| What data outside of app functionality (e.g. contact list) | (110/3/0/0 6/2/0/0)   |
| Transparency of specific behaviors                         | (6/30/50/10 2/3/3/0)  |
| Categorization of data                                     | (10/20/25/10 1/4/0/1) |
| Categorization of practices                                | (4/8/20/15 2/3/2/0)   |
| [Data] types   |                       |
| [Data] uses  |                       |
| [User] Choices   |                       |
| Why data is collected                                      |                       |
| Disclosure of risk / Risk assessment                       |                       |
| Tracking other uses of device                              |                       |

| Broad Principles and Other Topics                                    |                      |
|--|----------------------|
| Element  | Poll                 |
| Technology neutrality / Platform agnostic                            | (85/25/0/1 4/0/1/1)  |
| Understand economics of data use                                     | (80/30/1/0 4/4/1/0)  |
| Identify common practices in use today                               | (60/6/1/0 5/1/0/0)   |
| Maintain intermediary protections                                    | (70/70/5/5 1/2/2/0)  |
| Accountability / enforceable   | (40/40/8/1 2/2/1/0)  |
| Gather info on practices   | (15/5/4/20 3/1/1/0)  |
| Sliding scale for notice   | (10/30/25/5 2/1/3/4) |
| Wide adoption – avoid exceptions                                     | (10/10/8/12 3/2/2/2) |
| Clear statement of privacy rights [expand scope beyond transparency] | (12/3/15/35 8/1/1/0) |
| Consumer experience  | (5/1/20/60 3/1/0/3)  |
| Broader view of contemporary practices / Fact finding                |                      |
| Look at platforms / Ad networks                                      |                      |
| Mobile market data ecosystem   |                      |
| Need to define mobile app  |                      |
| Law enforcement angle  |                      |
| Need other elements of FIPPs   |                      |
| Capture all elements   |                      |
| Transparency alone has value   |                      |
| How to make actionable in global environment                         |                      |
| How to be effective on mobile devices                                |                      |
| Include all users  |                      |
| Put consumers first  |                      |
| Think like a developer   |                      |
| Teachable  |                      |
| Broader education / Awareness raising                                |                      |
| Need to establish dialogue   |                      |
| Individual control   |                      |
| Security   |                      |
| Avoid limiting competiveness   |                      |
| Consider with existing law   |                      |
| Shared devices   |                      |
| Careful about what might be prohibited                               |                      |
| Flexibility  |                      |
| Benefit of data  |                      |
| Transparency of app level  |                      |