

Broadband USA Applications Database

Applicant Name: USCOC of Nebraska/Kansas, LLC (lead); Kansas #15 Limited Partnership (collectively referred to as U.S. Cellular)

Public Notice Submissions

-----**Service Area:** KANSAS

Submitter: Rural Telephone Service Co., Inc./Nex-Tech, Inc.

Comment: Rural Telephone Service Co., Inc., an RUS borrower since 1952, and our wholly owned subsidiary Nex-Tech, Inc., offer broadband service within the Proposed Funded Service Area as shown on the map. Portions of this area are underserved and/or served as defined in the NOFA.

Submitter: Cable One, Inc.

Comment: Cable One, Inc. is a multi-system broadband provider operating in 19 states. Cable One offers residential broadband service with speeds up to 10 MB and customizable commercial solutions with flexible bandwidth offerings from 5Mbps to 1 Gbps. By November 1, 2009, the majority of Cable One systems will also be offering 12 Mb residential broadband service with a 20 MB boost. Cable One provides its subscribers with quality service offerings at competitive rates. Cable One expends substantial capital and resources to ensure that customers enjoy the latest technology and the highest standards of customer service, and has made its customers and its communities its first priority.

Please refer to our supporting documentation and comments that establish that Cable One already operates in census tract(s) encompassing or included in Applicant's Proposed Funded Service Area. The uploaded document includes maps showing census tracts and homes passed for each the applicable systems, current advertisements for residential and commercial broadband offerings, and subscriber data by census tract.

Cable one's current broadband service offerings are as follows:

Residential:

Economy, Speed (Down/up) - 1.5 Mb/150 kbps, Service Rate - \$20.00

Standard , Speed (Down/up) - 5 Mb/500 kbps, Service Rate - \$43.00

Premium, Speed (Down/up) - 10 Mb/1 Mb, Service Rate - \$53.00

Commercial:

Economy, Speed (Down/up) - 5 Mb/1.0 Mb, Service Rate - \$69.65

Standard, Speed (Down/up) - 10.0 Mb/1.0 Mb, Service Rate - \$85.95

Premium, Speed (Down/up) - 12.0 Mb/1.5 Mb, Service Rate - \$99.95

Ultra, Speed (Down/up) - 15.0 Mb/2.0 Mb, Service Rate - \$199.95

Enterprise Plus, Speed (Down/up) - 20.0 Mb/2.5 Mb, Service Rate - \$299.95

Discounted bundles and promotional pricing are also available.

Submitter: Wamego Telecommunications Co, Inc.

Comment: Wamego Telecommunications Company, Inc., provides Broadband service speeds up to 3.0Mb/s to all households and businesses within our local exchange area of service as shown on our service area map. This area is NOT an "underserved" area as defined by the federal government.

Submitter: Rainbow Communications

Comment: Rainbow Telecommunications Association, Inc. dba Rainbow Communications is a phone, Internet, and cable TV service provider in rural northeast Kansas. The telecommunications company is headquartered in Everest, Kansas, and has been in existence since 1952. While Rainbow Telecommunications has offered high speed DSL- Internet for many years, the company has since expanded its service offerings in 2006 through a CLEC operation, Carson Communications dba Rainbow Communications. Rainbow Communications is able to provide high speed DSL, cable modem, and fiber-based Internet in many northeast Kansas rural communities. It is our goal to provide communication technology which rivals or surpasses those available in metro areas.

Submitter: The Tri-County Telephone Association, Inc.

Comment: The Tri-County Telephone Association, Inc. (TCT) has been providing high-quality communications services to rural Kansas for over 46 years. During this time, there has been much technological advancement, providing new services. TCT is committed to providing our customers with advanced, reliable communications service, regardless of where they live and work.

In 2001, TCT proved this commitment by making substantial investment in upgrading its core facilities including digital switches and a fiber fed network. This cutting-edge technology allowed TCT to offer advanced communication services, including broadband access to 100% of its service areas. TCT, in looking toward the future, has embarked on a Fiber-To-The-Home (FTTH) project that, by the time it is complete in 2013, will connect every home and business in its service areas to fiber-speed bandwidth.

TCT is a local company that anchors the communities it serves. It provides much-needed jobs, 24-7 customer service and local offices. TCT provides necessary broadband services to community anchor institutions including schools, libraries, local government offices and public safety agencies. It serves from a local perspective because TCT's owners, who are also its customers, have a personal stake in the communities where they work and live.

Recently, TCT committed to further serve our customers by creating the TCT Community Development Initiative. This initiative supports infrastructures to attract new residents and businesses to TCT communities. TCT, one of the largest employers in the area, provides assistance in business development for both new and existing businesses. TCT will also acts as a liaison between local, state, and national economic development groups and contributes in local Community Development Groups.

Submitter: Twin Valley Communications, Inc.

Comment: Twin Valley Communications, Inc. ("TVC") is a Competitive Local Exchange Carrier ("CLEC") that has provided broadband Internet services in north-central Kansas for many years. TVC is operated under joint management with Twin Valley Telephone, Inc. ("TVT"), which has provided communications services in the area since 1947 and has participated in multiple RUS programs. With a state-of-the-art broadband network featuring fiber-to-the-premise ("FTTP") and WiMax infrastructure via licensed 700 MHz spectrum, TVC has the ability to provide broadband services to 100% of the households and businesses within its 180 square mile service territory. In approximately two-thirds of its territory, TVC can provide broadband service at speeds of up to 100 mbps to every household with its FTTP

architecture. In the remaining one third of its territory, TVC can provide broadband service at speeds up to 6 mbps. TVC competes in this market with two other broadband providers, who provide up to 3.0 mbps broadband access in Clay Center. TVC also provides broadband access outside of the city limits to 100% of the homes and businesses in its CLEC territory. With three competing broadband providers in the area, the rate of broadband subscribership is well in excess of 40%.

TVC does not believe that U.S. Cellular's characterization of its proposed service area as underserved is accurate. Although TVC is not privy to any of the underlying data upon which U.S. Cellular purports to demonstrate that the area is underserved, the information provided in this Response strongly suggests that the proposed service area is not underserved as that term is defined in the Notice of Funding Availability ("NOFA") published in the July 9, 2009, Federal Register.

Submitter: Allegiance Communications, LLC

Comment: Allegiance Communications (Allegiance) currently provides a wide array of broadband offerings within the proposed funded service area. Allegiance has offered broadband services in excess of the 3 MB bandwidth requirement as set forth in the ARRA, NOFA and BIP/BTOP guidelines, all prior to the ARRA approval. Allegiance's service area already provides for "sufficient access to broadband service to facilitate rural economic development", as well as allows for choice of service providers through competing with Local Exchange Carriers, and allows for leasing of services through our own facilities. Allegiance's opinion of the proposed funded service area is that of excess spending where funds could be better used in other portions of the country to deploy broadband service in accordance with the ARRA, NOFA and BIP/BTOP programs. Through funding the proposed service area, excessive competition will be created for all, which may create a short term economic boost, but have severe long term ramifications which may force service providers out of business.

Submitter: Blue Valley Tele-Communications, Inc.

Comment: Blue Valley Tele-Communications, Inc. (BVTC) is a rural telephone cooperative that has been serving these remote and rural communities for over 50 years. BVTC was one of the first companies in the nation to offer High-Speed DSL to both in-town and rural customers no matter the distance from the central office. BVTC is also building for future applications and higher demands for broadband by investing in a fiber to the premise network that will reach 100% of its customers in their telephone exchanges, and was one of the first companies in the nation to attempt this type of network. On top of these offerings, BVTC offers Internet services via cable modems and wireless technologies to many communities that lie outside of their ILEC telephone exchanges.

As a cooperative, BVTC services are driven by customer need and demand and customers are represented by a Board of Directors to make sure those needs are being met. The company also employs a full-time economic development director to assist in growth of their service areas. BVTC is proud to be known as an industry leader in the broadband arena, and plans to continue leading the way in broadband development in the future.

Submitter: sci cable

Comment: Service area is broadband HFC with Video, High Speed Data and VOIP (launch date for VOIP 12-1-09)

Submitter: LaHarpe Telephone Co., Inc.

Comment: LaHarpe Telephone Company, Inc has expended more than \$2,500,000 of a loan from USDA to construct a fiber to the premises in LaHarpe, KS and the surrounding rural area. The fiber to the premises build is complete and the citizens in the area have one of the most advanced systems in the nation with internet capability in the range of 100M/sec. Overbuilding with grant money could put repayment of our loan in jeopardy.

Submitter: H&B Communications

Comment: H&B provides broadband speeds of up to 10Mbps to the entire Holyrood & Bushton telephone exchanges. They also provide speeds of up to 6Mbps to the cities of Chase and Lorraine.

Submitter: Craw-Kan Telephone Cooperative, Inc.

Comment: Craw-Kan Telephone Cooperative, Inc. (CKT) is a telecommunications company serving rural areas of Southeast Kansas, Southwest Missouri and Northeast Oklahoma with high quality communication services for more than 55 years. As a full service provider, CKT was among the first in the area to provide broadband service to rural customers. CKT has diligently worked to extend broadband services to over 97% of our customer base. CKT counts among its broadband service customers community anchor institutions including public safety agencies, schools, libraries and healthcare providers. CKT is in the midst of a Fiber to the Home project to provide additional broadband capability in an ever evolving industry.

Submitter: Totah Communications, Inc.

Comment: Totah Communications, Inc.

OMB Control Number: 0660-0031

OMB Control Number: 0572-0142

U.S. Cellular, headquartered in Chicago; in its extremely large multi-state ARRA funding applications has incorrectly filed for ARRA funding for areas that include all of Totah Communications, Inc.'s (Totah) rural exchange area in Kansas. U.S. Cellular has incorrectly identified the following Totah exchange areas in Kansas as being underserved in their entirety; Tyro, Elgin, Liberty, Hewins, Elk City and Havana. U.S. Cellular is wrong in their assertion and blanket filing. In Totah's Kansas service territory Tyro, Liberty, Elk City and Havana are completely served throughout with broadband speeds equal to or in excess of 768 kbps. Totah's remaining exchange areas in Kansas only have limited portions of their service area in which 768 kbps speeds are not available. In addition the vast majority of these exchange areas also have service being provided by cable providers as well as multiple wireless service providers. In the limited areas in which 768 kbps are not currently provided, Totah is still providing Internet access. Additionally, Totah has requested ARRA funds in order to upgrade those limited areas with speeds equal to or in excess of 3 Mbps.

We strongly oppose U.S. Cellular's filing and their request for funds on the basis that they have incorrectly identified the service area of Totah in its entirety as underserved when Totah is providing broadband access at speeds equal to or greater than 768 bps throughout most of their exchanges. We recommend that the U.S. Cellular's application containing the Totah exchanges in Kansas be rejected.

If you have any questions, or need additional information please do not hesitate to contact us.

Sincerely,

Keith E. Watson

Totah Communications, Inc.

Submitter: Columbus Telephone Co.

Comment: Columbus Telephone Co. is a 100% fiber optic company, serving its certified area with fiber to the premise at synchronous speeds up to 16 megabits per second. Columbus has the installed capacity, at the premise, to deliver 100 megabits per second to the premise.

Submitter: Cox Communications, Inc

Comment: Cox Communications, Inc. (Cox) is a broadband communications and entertainment company, providing advanced digital video, Internet, telephone and wireless services over its nationwide IP network. The third-largest U.S. cable TV company, Cox serves over 6.2 million residences and businesses.

Cox operates in hundreds of communities in 18 states and has invested over \$16 billion in private capital in its network over the last ten years. Cox provides its customers in Kansas with 21st century infrastructure that provides advanced broadband, video and telephone services. More than 99.5 percent of the households in our service areas have access to Cox high-speed Internet, at some of the fastest broadband speeds available in the nation.

Cox supports the goals of the American Recovery and Reinvestment Act to extend broadband to parts of the country that are unserved or underserved. We appreciate the efforts of the Rural Utilities Service and the National Telecommunications and Information Administration in making sure that the limited amount of broadband stimulus funding available under the ARRA is targeted toward those consumers in greatest need, rather than to areas that already have access to broadband service.

To assist your agencies in ensuring that ARRA funds are directed to truly unserved and underserved areas, Cox is providing supplemental information that demonstrates, for the above-referenced application, the following: the location of Cox's broadband infrastructure; broadband service levels provided; number of customers served; pricing for each service tier; and marketing materials which demonstrate service availability. Consistent with the statutory requirement to expend funds only for projects in eligible areas, we trust that your agencies will use this information -- along with information from other broadband providers -- to obtain a clear picture of service availability in the area covered by the application. We encourage the use of independent due diligence to determine the extent of other broadband service offerings in the proposed funded service area covered by this submission, if other providers fail to submit information prior to the submission deadline.

We request that this data be treated as confidential and proprietary. Much of the information provided with this letter constitutes trade secrets or commercial information that is privileged and confidential and therefore exempt from public disclosure under 5 U.S.C. § 552(b)(4). Cox does not disclose this information to the public, and release of this information could cause competitive harm, by enabling other broadband providers to tailor their business strategies to unfairly compete with Cox.

Thank you for the opportunity to submit this information. We trust that it will be helpful in your analysis, and will inform your final decision concerning the application.

Submitter: MoKan Dial Telephone

Comment: MoKan Dial, Inc. demonstrates that the area the Applicant proposes to serve which overlaps MoKan Dial, Inc.'s service area does not meet any of the criteria which categorize an area as unserved or underserved.

As demonstrated, 80% of households in MoKan Dial, Inc.'s service area, including those areas which are part of the Applicant's proposed funded service area, are able to readily subscribe upon request to facilities-based, terrestrial broadband services at a minimum transmission speed of greater than 768 kbps downstream and 200 kbps upstream from MoKan Dial, Inc. Therefore, the Applicant's claim that this overlapping area is underserved due to limited access is incorrect. In addition, MoKan Dial, Inc. demonstrates that it advertises speeds of at least 3 Mbps downstream in its service area and that the rate of broadband subscribership for Miami County and Franklin County is significant.

Submitter: S&A Telephone Company

Comment: It is impossible to understand fully what USCOC proposes to do. They have declined to provide the executive summary of their project, and while this seems to be within the grant rules, we do not have enough information to understand how this project might impact S&A Telephone Company. USCOC should be required to produce an executive summary so that parties have a legitimate chance to understand what they are proposing. If they are required to do so, we should get another chance to respond. USCOC should not be eligible for a grant simply as a result of withholding information and this grant request probably should be rejected for obscuring the facts. There is no way to understand the technology they propose and other key information we need to analyze their proposal.

With that said, it appears that USCOC is asking to deploy some sort of wireless technology. The maps they have provided overlap with the franchised service territory of S&A Telephone Company. S&A is an incumbent rural telephone company that has been serving this area for over 80 years. S&A has been granted a franchised area to serve, and since it has been willing to serve a poor and rural area also has been given a federal exemption against competition. Small rural areas like the one served by S&A need a barrier against competition to ensure that people in the area can get service for the next century. S&A has kept rates low and has brought advanced services and broadband to this rural area when nobody else was willing to make investments in such an impoverished area.

The S&A service territory is 'served' using the definitions of the NOFA since the company has 1) more than a 40% broadband penetration, and 2) advertises broadband speeds of 3 Mbps.

This grant should be rejected since the applicants have not done their homework and are proposing to use grant money to cover an area at S&A that is already served. Further, our local knowledge of this region tells us that this grant also proposes to bring broadband to many areas where AT&T and other small telephone companies already provide broadband today.

This grant should be rejected in its entirety for not adhering to the grant guidelines for serving mostly unserved and underserved areas. We believe that the vast majority of residences and businesses covered by this proposed grant are already 'served' today with broadband using the definitions defined in the NOFA. USCOC seems to think that rural equates to 'underserved' and 'unserved' as defined in the NOFA. This is not the case and the county seats, other towns and most census designated areas within the proposed service area already have broadband and are not eligible for grant funding. The NOFA allows for a small portion of any grant to cover served areas, but this grant is mostly covering served areas that already have broadband and should be rejected. USCOC seems to have done little homework about the local availability of broadband and simply has proposed to get federal money to serve large areas regardless of what is there today. We notice that they have filed similar grant requests in other surrounding states and perhaps they are hoping one of these flawed applications will sneak through. Again, this grant needs to be rejected for a host of reasons, primarily for ignoring the grant rules for eligibility, but also for refusing to provide an executive summary so that parties like S&A can understand what they are proposing.

Submitter: Haviland Telephone Co., Inc.

Comment: Haviland Telephone Co., Inc. provides Digital Subscriber Line broadband service in Harper, Kingman, Sumner County, KS at speeds exceeding the NOFA definition. The service is offered at every customer location. This includes the towns of Nashville, Norwich, Conway Springs, Argonia, Riverdale, Milton, Milan and adjacent rural areas.

Submitter: Twin Valley Telephone, Inc.

Comment: Twin Valley Telephone, Inc. (“TVT”) is an Incumbent Local Exchange Carrier (“ILEC”) that has provided communications services in north-central Kansas since 1947 and has participated in multiple RUS programs. With a state-of-the-art broadband network featuring fiber-to-the-premises (“FTTP”) and ADSL2+ infrastructure, TVT has the ability to provide broadband services to 100% of the households and businesses within its 2400 square mile service territory. In approximately two-thirds of its territory, TVT can provide broadband service at speeds of up to 100 mbps to every household with its FTTP architecture. In the remaining one third of its territory, TVT can provide broadband service at speeds of at least 8 mbps and up to 25 mbps. TVT’s broadband service has been enthusiastically embraced by its customers, and its rate of broadband subscribership is well in excess of 40%.

TVT does not believe that U.S. Cellular’s characterization of its proposed service area as underserved is accurate. Although TVT is not privy to any of the underlying data upon which U.S. Cellular purports to demonstrate that the area is underserved, the information provided in this Response suggests that the proposed service area is not underserved as that term is defined in the Notice of Funding Availability (“NOFA”) published in the July 9, 2009, Federal Register.

Submitter: Mutual Telephone Company

Comment: Mutual Telephone Company is a cooperative telephone company headquartered in Little River, KS. MTC has been in operation for 104 years. Through the organization and its subsidiary company, high-speed internet is available throughout Rice County, Northern Reno County and western McPherson County in central Kansas.

Submitter: South Central Telephone Association, SCTelcom

Comment: SCTA, established in 1953, is submitting a response to dispute service availability for a portion of the applicant’s area. We would like to establish the fact that we are providing broadband access exceeding the 768 Kbps minimum as defined by the NOFA. We have been advertising High speed Broadband service of 1.5, 3, and 6Mbps in our response area.

Submitter: Moundridge Telephone Company

Comment: For the portion of this application that overlaps the Moundridge Telephone Company serving area, broadband of at least 768kbps downstream and 200kbps upstream is accessible to 100% of households and 100% of businesses. Additionally, Moundridge Telephone offers a 4Mbps downstream / 1 Mbps upstream service in this area. Lastly, Moundridge Telephone supplies broadband service to over 50% of the households in this area. Per the criteria defined for the stimulus program, this area is classified as served.

Submitter: The Southern Kansas Telephone Co., Inc.

Comment: The Southern Kansas Telephone Co., Inc. (SKT) has been providing service to rural Kansas communities for 70 years. SKT is committed to providing rural Kansans broadband service that helps both increase the quality of life and allows them to conduct business in a much more productive manner. As an example of this commitment, SKT began offering broadband service in 2001. SKT has continuously upgraded its fiber network over the years to meet the service needs of its customers. SKT currently offers broadband service up to and exceeding 12.0 M downloads and 1.0 M uploads. SKT customers benefit from local customer care, 24/7 support, multiple service discounts, free hardware and installation options that make broadband service more affordable and easier to get connected. SKT's owners and 54 employees are local Kansans who understand the needs of their customers and the importance of supporting the rural communities they serve. To help these communities flourish in the future, SKT provides complimentary service to all municipalities, including city, police, fire, and EMS locations, as well as libraries and senior centers. SKT will continue to focus on providing vital broadband services for rural Kansans.

Submitter: Time Warner Cable

Comment: As shown in the attached map and exhibit, TWC currently provides broadband Internet access service in the Proposed Funded Service Area. In addition, we advertise service of speeds above 3 Mbps throughout this service area. We pass over 50% of households, and either (1) have actual broadband subscribership of over 40% of the households in these census blocks or (2) the combined broadband subscribership of the wireline broadband providers (including TWC) in these census blocks is reasonably likely to exceed 40%. Therefore, that portion of the proposed funded service area that overlaps Respondent's service area reflected in this response is neither "unserved" or "underserved."

Submitter: TC Wireless

Comment: TC Wireless, Inc, along with its parent company The Tri-County Telephone Association, Inc., has been providing communications services to rural Kansas for over 46 years. TC Wireless was formed in 2004 specifically to provide wireless broadband services to communities that larger companies ignored. TC Wireless is a pioneer in providing high-quality services over the 700 Mhz wireless spectrum.

It acquired its licenses at auction in 2002, taking a chance on the unproven spectrum. It began providing services in this band as soon as equipment was available. To meet the specific needs of the communities it serves, TC Wireless has expanded its offerings to include the 900 MHz and 2.4 MHz bands.

By utilizing an array of licensed and unlicensed spectrum, TC Wireless achieved a task five years ago that some still say today is not possible – bringing high speed Internet access to rural and remote areas. It did this, at considerable cost, because, as a local company, TC Wireless' owners, who are also its customers, have a personal stake in the communities where they work and live. As a result, TC Wireless is providing rural America with advanced, reliable communications service.

Submitter: KanOkla Networks

Comment: KanOkla Networks has been providing our customers the best in telecommunications/data technology for almost 60 years. We are the leader in our service areas for rolling out new and innovative services to our subscribers. We currently offer broadband service, at speeds up to 6 Mbps, to 100% of our current and potential customers. KanOkla is in the midst of installing Fiber To The Home (FTTH) to all of our exchange areas, bringing the capability of 100 Mbps to all homes and businesses throughout our areas. This project, with its wealth of bandwidth for our subscribers, will position our communities for the future.

Submitter: Home Communications, Inc.

Comment: For the portion of this application that overlaps the Home Communications, Inc. serving area, broadband of at least 768kbps downstream and 200kbps upstream is accessible to 100% of households and 100% of businesses. Additionally, Home Communications, Inc. offers a 3Mbps downstream and 5Mbps downstream service in this area. Lastly, Home Communications, Inc. supplies broadband service to over 40% of the households in this area. Per the criteria defined for the stimulus program, this area is classified as served.

Submitter: Wheat State Telephone, Inc

Comment: Wheat State Telephone has been serving 6 rural communities in south central Kansas for almost 60 years. Some of our service areas are in the heart of sparsely populated cattle country, yet we are committed to delivering high speed broadband service to all of our customers. Wheat State Telephone was the first provider of broadband service in the area as early as July, 2000. Since then we

have continually upgraded our network to bring higher speeds to more and more of our subscribers. Wheat State Telephone continues to be a leader in broadband services. Based on the NOFA definition of broadband these communities are neither unserved nor underserved.

Wheat State Telephone is a community based company, with just under 50% of its staff being residents of the communities we serve. Our employees are active in the communities, volunteering with numerous events and serving on various local boards or committees.

Submitter: KeyOn Communications

Comment: KeyOn Communications currently provides access at speeds of at least 768kbps downstream and at least 200kbps upstream to more than 50% of the homes in the designated area.

Submitter: Mercury Wireless, LLC

Comment: Mercury Wireless currently provides up to 3 mbps wireless Internet access to sections of the applicant's proposed service area.

Submitter: Wilson Telephone Co Inc dba Wilson Communications

Comment: Wilson Communications has been providing high quality and leading technology telecommunications services to rural Kansans for more than sixty years. Wilson Communications began offering high speed internet access service to our customers in the late 1990's. We continued to expand our fiber network and now can provide broadband services to 100% of our customers. Wilson Communications continues to make investments in fiber optic facilities to ensure our customers have access to the latest broadband technology. We provide broadband to critical community anchor institutions including schools, rural health clinics, and public libraries. We are a full service provider of communications services and are able to bundle services offering discounts to our customers. Wilson Communications is a community based company, providing volunteerism, and other forms of support to each of the seven communities we serve.

Submitter: Cunningham Communications

Comment: Cunningham Telephone Company, with its affiliate Cunningham Communications has been providing high-quality communications services to the residents of the rural communities of

northwestern Kansas for more than 65 years. It was one of the first providers in this remote area to offer broadband services eleven years ago. Currently, almost 100% of Cunningham's service areas have broadband capability reaching speeds up to 10 Mbps.

In keeping with its long tradition of providing cutting-edge technologies, Cunningham has begun a Fiber To The Home (FTTH) project. Through this FTTH project, estimated to be completed in 2012, every customer in a majority of Cunningham's service areas, even in the most remote rural areas, will have a direct fiber feed from their home and business to the world.

Cunningham is a local company that helps anchor the communities it serves. It provides much-needed jobs, 24-7 customer service and local offices. Cunningham provides necessary broadband services to community anchor institutions including schools, libraries, local government offices and public safety agencies. It serves from a local perspective because Cunningham's owners and employees have a personal stake in the communities where they work and live.