

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			1. Contract ID Code	Page 1 of Pages 2
2. Amendment/Modification No. M012	3. Effective Date Nov 24, 2008	4. Requisition/Purchase Req. No. NTIA4700-9-02098	5. Project No. (if applicable)	
6. Issued By U.S. DEPARTMENT OF COMMERCE/NOAA OFA/EXT CLIENTS ACQUISITION MGT D /OFA6 1305 EAST-WEST HWY., 7TH FLOOR SILVER SPRING, MD 20910 PAULINE JAFFE 301-713-0838 178		Code AJF60012	7. Administered By (if other than Item 6) SEE BLOCK 6	
8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL BUSINESS MACHINES 6710 ROCKLEDGE DRIVE BETHESDA MD 208171834		Vendor ID: 00000832 DUNS: 835130485  CAGE: 3BXY7	(X)	9A. Amendment of Solicitation No.
				9B. Date (See Item 11)
			X	10A. Modification of Contract/Order No. DG1335-07-CQ-0054
				10B. Date (See Item 13) Aug 15, 2007
Code	Facility Code			

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
See Schedule \$ US 0.00

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
X	D. Other (Specify type of modification and authority) Mutual Agreement of the Parties
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return 3 copies to the issuing office.	

**14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

The above numbered modification, M012 is issued for the purpose of providing an equitable adjustment for charges incurred during the month of August 2008 for live-agent call support above the full-time equivalents (FTEs) needed to meet the contract requirements at the time.

Once funded under separate task order, Task Order 7, modification M0001, the contract value will be increased, from: \$160,992,858.14  
by: \$ 486,325.72  
to: \$161,479,183.86

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)  MARIANNE MANZI, CONTRACTS MGR		16A. Name and title of Contracting Officer (Type or Print) SHARON BALILEA 301-713-0839 199 CONTRACTING OFFICER sharon.balilea@noaa.gov	
15B. Contractor/Offeror  Megan M (Signature of person authorized to sign)	15C. Date Signed  12-1-08	16B. United States of America  Sharon Balilea (Signature of Contracting Officer)	16C. Date Signed  1 Dec 08

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0008E	Equitable Adjustment Reimbursement for August 2008 costs of call center live-agent above the full time equivalents (FTEs) needed to meet current contract requirements (as agreed, based on contract labor notification provisions).  Accounting and Appropriation Data: 61.09.4701000.300.0007.070100000.06300000000 00000.25990000.000000  DELIVERY DATE: 01/01/2009	1	LT	486,325.72	486,325.72