# Cross-Community Working Group on Enhanced Accountability (CCWG-Accountability) Proposal NTIA Criteria Assessment Chart

In the chart below, NTIA analyzes the CCWG-Accountability portion of the IANA Stewardship Transition Proposal against a series of questions developed by NTIA and other U.S. government agencies. The questions build on NTIA's March 2014 criteria for the transition proposal with the purpose of assisting in determining whether and how the proposal meets the criteria.



#### Process Used to Develop Proposal

Component	Assessment	Justification	Citations
Have all stakeholder		Yes, the CCWG-Accountability was open to the public. It consisted of 28	CCWG-Accountability
groups been		members from the Chartering Organizations (GNSO, ccNSO, ASO, GAC, ALAC),	Proposal:
consulted, including		as well as 172 individual participants. Each of the Chartering Organizations	
those who may not		appointed between two and five members to the CCWG-Accountability.	Appendix A, pg 1, para 5
be deeply involved		Anyone interested could join as a participant or observer. This created an	
in the immediate		opportunity for meaningful participation from both ICANN community	
ICANN community?		members and groups and individuals not traditionally part of ICANN.	
Were clear		Yes, the CCWG-Accountability proposal development process provided many	CCWG-Accountability
opportunities and		opportunities for engagement with clear timelines for input. To enable	Proposal:
timelines for		transparent engagement, the group used a public website to host working	
engagement		documents. In addition, the group maintained a public email list that was open	Appendix A, pgs 1-13
provided during the		to any interested parties to join or monitor. The public website archived all	
development of the		email exchanges in real time.	Appendix C, pgs 1-9
proposal?			
		The proposal development process also included three public comment	Appendix D, pgs 1-10
		periods, which drew over 200 comments. These comment periods were each	

Component	Assessment	Justification	Citations
		open for comment for around 30 days. The group gave each recommendation	CCWG Mailing List
		multiple readings, allowing many opportunities to offer edits and discuss	Archive:
		before issuing the report. CCWG-Accountability meetings also offered	https://community.ican
		language translation. Co-chairs set meeting schedules well ahead of time, and	n.org/display/acctcrossc
		sent agendas ahead of each meeting. All of this information was available to	omm/Mailing+List+Archi
		all public observers. This entire proposal development process included 221	<u>ves</u>
		calls or meetings and more than 13,900 email messages over two years.	
			Public Comment Report
			on CCWG Third Draft
			Proposal:
			https://www.icann.org/
			en/system/files/files/rep
			ort-comments-draft-
			ccwg-accountability-
			proposal-08jan16-en.pdf
			CCWG Meeting
			Schedule:
			https://community.ican
			n.org/display/acctcrossc
			omm/Meetings
Is the proposal		Yes, the final proposal of the CCWG-Accountability enjoys broad community	CCWG-Accountability
reflective of a broad		support. Of the over 200 regular participants in the proposal development	Proposal:
community-		process, only five minority statements were included for the record. None of	
supported, practical		these statements questioned the premise of the transition, but instead took	Appendix A, pgs 1-13
and workable plan		issue with specific items in the CCWG-Accountability proposal. The ICANN	
for enhancing		Board unanimously approved the proposal on March 10, 2016.	Appendix B (no page
ICANN's			numbers)
accountability?		The proposal reflects significant compromises reached by the diverse group of	
		participants. Given the need for the transition proposal to meet the needs of	Appendix D, pgs 1-10
		the entire community, each Chartering Organization's representative fought	
		for the proposal to match what was best for his or her constituency. This	Board Resolution:
		created disagreements throughout the development process, but the effort to	https://www.icann.org/r

Component	Assessment	Justification	Citations
		resolve these differences resulted in a stronger proposal.	esources/board-
			material/resolutions-
			2016-03-10-en#2.c

### NTIA CRITERIA

### I. <u>Support and Enhance the Multistakeholder Model</u>

Component	Assessment	Justification	Citations
Does the proposal		Yes, the proposal supports and enhances the multistakeholder model of	CCWG-Accountability
support and		Internet governance. The proposal enshrines in ICANN's Bylaws the main	Proposal:
enhance the		elements of NTIA and ICANN's Affirmation of Commitments, which commit	
multistakeholder		ICANN to seeking and supporting "broad, informed participation reflecting the	Annex 1, pgs 1-10
model?		functional, geographic, and cultural diversity of the Internet at all levels of	
		policy development and decision-making to ensure that the bottom-up,	Annex 2, pgs 1-15
		multistakeholder policy development process is used to ascertain the global	
		public interest and that those processes are accountable and transparent."	Annex 3, pg 2, para 4
		The proposal builds on the existing community structure by empowering the	Annex 3, pgs 3-4, paras
		community with the ability to reject strategic plans and budgets, including the	10-14
		IANA functions budget; reject changes to bylaws; remove individual Board	
		Directors; recall the entire ICANN Board; initiate binding independent review processes; and reject Board decisions related to reviews of the IANA naming	Annex 3, pg 7, para 35
		functions.	Annex 4, pgs 1-26
		In addition, to use any of these powers, the community must engage in a process to escalate a petition from one of the community's SOs or ACs. This	Annex 5, pg 19, para 139
		process includes a community-wide forum on a petition, which can only	Annex 7, pgs 2-3
		happen after an additional SO or AC joins the petition. The community forum	
		is an ICANN-funded opportunity for the entire community, including the ICANN	Annex 8, pg 1, paras 1-3
		Board, to discuss whether to use a community power. If the issue is not	
		resolved through multistakeholder dialogue, then SOs and ACs will vote on	Annex 9, pg 5, paras 33-

Component	Assessment	Justification	Citations
		whether to use a community power. Different powers require different	34
		thresholds of stakeholder support. Four Decisional Participants (among the	
		GNSO, ccNSO, ASO, ALAC, and GAC) must support a petition to reject a budget,	Annex 9, pg 11, paras
		reject Board decisions associated with the IANA naming functions, and recall	85-89
		the entire Board. To initiate a binding independent review process, remove an	
		individual Board Director, or reject or approve a Bylaw, three Decisional	Annex 10, pg 1, para 3
		Participants must support the petition. In no case can more than one	
		Decisional Participant object to using a community power.	Annex 11, pg 3, para 13
		If the Board does not comply with the outcome of the community's use of a	Annex 12, pgs 3-4, paras
		power, the community will be able to use its standing as the Sole Designator of	7-11
		the ICANN Board of Directors—a legal designation that gives the community	
		standing in courts—to seek legal remedy to enforce a decision.	GAC Operating Principle
			47:
		In addition, the creation of Fundamental Bylaws, for which amendments,	https://gacweb.icann.or
		additions, and removals will require a 3/4 vote of the Board and positive assent	g/display/gacweb/GAC+
		from the community, ensure that ICANN's commitment to consensus-based	<b>Operating+Principles</b>
		multistakeholder processes cannot be changed without supermajority approval	
		by the community.	
		The proposal ensures, by codifying the GAC's existing operating principle to	
		work by consensus, which is "understood to mean the practice of adopting	
		decisions by general agreement in the absence of any formal objection," that a	
		group of governments will not be able to unduly influence the ICANN Board.	
		This, in turn, provides a safeguard for the protection of the multistakeholder	
		model.	
		The proposal will also enshrine in ICANN's Bylaws regular independent reviews	
		of SOs and ACs. This addition will ensure that SOs and ACs remain accountable	
		and inclusive, and do not restrict opportunities to participate in ICANN	
		decision-making by a diversity of participants.	
		Finally, enhancements made to the independent review process will allow the	

Component	Assessment	Justification	Citations
		community to hold the Board accountable and ensure that ICANN adheres to	
		its commitment to "employ open, transparent, bottom-up, multistakeholder	
		processes."	
Does the proposal		Yes, the proposal reflects input from stakeholders and demonstrates	CCWG-Accountability
reflect input from		stakeholder support for the proposal. This entire proposal development	Proposal:
stakeholders? Do		process included 221 calls or meetings and more than 13,900 email messages	
stakeholders		over two years. The CCWG-Accountability held three public comment periods	Appendix D, pgs 1-10
support the		during the proposal development process. The group considered each round	
proposal?		of comments and used them to guide revisions and discussions leading up to	Board Resolution:
		the next draft. The group offered the proposal to the ICANN Board with	https://www.icann.org/r
		consensus approval and five minority statements. Each Chartering	esources/board-
		Organization supported the proposal going forward. The ICANN Board vote on	material/resolutions-
		the proposal was unanimous.	<u>2016-03-10-en#2.c</u>
Does the proposal		No. The proposal protects against replacing the U.S. role with one dominated	CCWG-Accountability
replace the USG role		or controlled by governments or intergovernmental institutions. Post-	Proposal:
with one that is		transition, governments will retain their advisory role via the GAC. The	
dominated or		proposal includes a bylaw amendment that codifies the GAC's existing	Annex 1, pg 7, paras 40-
controlled by		operating principle to work by consensus, which is "understood to mean the	45
governments or		practice of adopting decisions by general agreement in the absence of any	
intergovernmental institutions?		formal objection."	Annex 2, pg 13, para 74
		ICANN's current bylaws require the Board to notify the GAC if it is not going to	Annex 4, pg 25, para 113
		follow GAC advice and try, in good faith, to reach a mutually acceptable	
		solution. The proposed bylaw change institutionalizes the current practice that	Annex 4, pgs 22-23,
		the Board-GAC consultation is predicated on consensus advice, as defined by	paras 99-103
		the lack of formal objection. This will effectively prevent different	
		governments from forcing the Board to choose between conflicting advice.	Annex 9, pg 11, paras
		The Board, however, will retain the ability to reject any GAC advice if a	85-89
		mutually acceptable solution cannot be found.	
			Annex 11, pgs 1-2, paras
		In addition, there is no situation in which the GAC could unilaterally use or	5-11
		control the new community powers. The escalation and engagement	
		requirements for advancing a petition require a high level of agreement from	GAC Operating Principle

Component	Assessment	Justification	Citations
		the various stakeholder groups across the community. The GAC is also barred	47:
		from participating in the community powers when the subject of a petition is	https://gacweb.icann.or
		the Board's implementation of GAC advice.	g/display/gacweb/GAC+
			<b>Operating+Principles</b>
		Finally, the proposal recommends that the effectiveness of the relationship	
		between the GAC, the ICANN Board, and the ICANN community is regularly	
		reviewed as part of the accountability and transparency reviews enshrined in	
		ICANN's Bylaws.	
Does the proposal		Yes, the proposal protects against unilateral decision-making.	CCWG-Accountability
build in protections			Proposal:
against unilateral		The proposal empowers the community with the ability to reject strategic	
decisions that are		plans and budgets; reject changes to bylaws; remove individual Board	Annex 1, pgs 1-10
not pursuant to		Directors; recall the entire ICANN Board; initiate binding independent review	
publicly-		processes; and reject Board decisions related to reviews of the IANA naming	Annex 2, pg 11, paras
documented and		functions. These powers exist for the community to use in the event that it	46-70
stakeholder-		decides, collectively, that existing ICANN mechanisms have failed to result in	
accepted		action despite a community-wide recommendation.	Annex 7, pgs 2-3
procedures?			
		Since these powers are meant to be used only when the community is in	Annex 8, pg 1, paras 1-3
		agreement regarding what needs to be done, none of these powers will able to	
		be exercised by a single SO or AC. Instead, each decision to use a power must	Annex 9, pg 5, paras 33-
		meet a threshold of community support. The thresholds are different for each	34
		power, but in no case will a single SO or AC be able to exercise a power without	
		at least two others supporting the decision and no more than one opposing.	Annex 10, pg 1, para 3
		However, before even being able to have a vote among SOs and ACs to use a	
		community power, the petitioning SO or AC must engage in an escalation	
		process that includes a community-wide forum on a petition. This forum will	
		give the ICANN Board and the community the opportunity to discuss the	
		petition, taking in the views of all stakeholders, with aim of resolving an issue	
		through dialogue rather than calling a vote to use a community power.	
		In addition, regular independent reviews of SOs and ACs are enshrined in	
		ICANN's Bylaws and ensure that SOs and ACs continue to represent their	

Component	Assessment	Justification	Citations
		respective constituencies and stakeholder-accepted procedures. Also, the	
		enhanced independent review process recommended in the proposal will	
		allow any individual with standing—any person/group/entity "materially	
		affected" by ICANN action or inaction—to challenge a decision by the Board	
		that the community believes to be in contravention of ICANN's Bylaws, which	
		will enshrine bottom-up, transparent processes.	
Does the proposal		Yes, the proposal provides adequate checks and balances to protect against	CCWG-Accountability
provide adequate		capture. The proposal will increase power sharing by empowering the	Proposal:
checks and balances		community to hold the ICANN Board accountable. A single SO or AC cannot	
to protect against		exercise any of the newly created community powers without the support of	Annex 2, pgs 10-19,
capture?		other stakeholders.	paras 55-76
		The proposal makes no change to the process of Board selection. The Board is selected via a diverse constituency framework to ensure all stakeholder groups are represented, except for governments, which are not permitted to serve on	Annex 4, pgs 22-23, paras 99-103
		the Board. Terms will continue to be staggered and adhere to geographical/regional diversity requirements. Board members will also still be subject to removal by a vote of 3/4 of all other members. While the empowered community will able to remove individual directors and the entire Board, it must do so through the escalation and engagement process (except for removing non-NomCom Directors, which can be removed by a 3/4 vote within the appointing SO or the ALAC).	Annex 11, pgs 1-2, paras 5-11
Does the proposal ensure transparency?		Yes, the proposal ensures transparency. The proposal will enshrine in ICANN's Bylaws the accountability and transparency reviews required today by the Affirmation of Commitments. Specifically, the Board will be obligated to	CCWG-Accountability Proposal:
		review periodically ICANN's "execution of its commitment to maintain and improve robust mechanisms for public input, accountability, and transparency	Annex 3, pg 5, para 8
		so as to ensure that the outcomes of its decision-making reflect the public interest and be accountable to all stakeholders."	Annex 7, pgs 2-3
			Annex 8, pg 5
		The accountability and transparency review teams will have access to ICANN	/10-
		documents, and if ICANN refuses to disclose documents, it must provide a justification. If the review team is not satisfied with ICANN's justification, it can	Annex 9, pg 6, para 39

Component	Assessment	Justification	Citations
		appeal to the Ombudsman and the ICANN Board. The community can	Annex 9, pg 9, para 65
		challenge the Board's inaction related to an accountability review's	
		recommendations.	Annex 9, pg 11, paras 78-97
		In addition, any SO or AC can request to inspect accounting books and records	
		of ICANN, as well as the minutes of proceedings of the Board of Directors and committees of the Board of Directors. If the Board refuses or ignores the	Annex 12, pg 5, para 16
		request, the petitioning Decisional Participant could enforce its inspection right	
		directly through the independent review process or by petitioning the	
		community to initiate the escalation processes for a community independent	
		review. The California Corporations Code outlines the right to such an	
		inspection, which the Bylaws will protect as a Fundamental Bylaw.	

### II. Maintain the Security, Stability, and Resiliency of the Internet DNS

Component	Assessment	Justification	Citations
Does the transition	(	Yes, the proposal will ensure a smooth transition that maintains the stability,	CCWG-Accountability
proposal propose		security, and resiliency of the DNS. No significant change to the organization	Proposal:
steps for ensuring a		will happen without the clear, unambiguous intent of the vast majority of the	
smooth transition		Internet community. The rigorous escalation process to use the community	Annex 2, pgs 1-15
that maintains the		powers will ensure this stability. Fundamental Bylaws, which only the	
stability, security,		community can change with supermajority approval, protect the pillars of	Annex 3, pgs 2-3, paras
and resiliency of the		ICANN's structure, as well as its values. In addition, any petition from the	6-9
DNS?		community to reject the ICANN budget would have no impact on the IANA	
		functions budget. Creating a separate budget for the IANA functions allows the	Annex 4, pgs 6-7, paras
		community to hold ICANN accountable via budget rejection without	19-29
		jeopardizing the stability of the DNS.	
			Annex 5, pgs 1-26
			Annex 9, pgs 1-19

### III. Meet the Needs and Expectations of the Global Customers and Partners of the IANA Services

Component	Assessment	Justification	Citations
Are there processes		Yes, the proposal builds in processes for transparency, accountability, and the	ATRT2 Implementation
for transparency,		auditability of all parties.	Tracker:
accountability, and			https://community.ican
auditability of all		The proposal will enshrine in ICANN's Bylaws the accountability and	n.org/display/atrt/ATRT
parties?		transparency reviews currently required by the Affirmation of Commitments.	2+Implementation+Prog
		The reviews serve as effective and meaningful accountability tools because	<u>ram</u>
1. Are audit and		they allow community stakeholders to review ICANN's execution of tasks. The	
accountability		review teams operate in a fully open and transparent manner, engaging	CCWG-Accountability
mechanisms		stakeholders at all stages of issue identification and recommendation	Proposal:
considered and		development.	
meaningful?			Annex 2, pgs 7-9, para
		In addition to enshrining in ICANN's Bylaws the accountability and	32
2. Are other periodic		transparency reviews currently required by the Affirmation of Commitments,	
reviews considered?		the proposal will also establish in ICANN's Bylaws the need for independent	Annex 7, pgs 2-3
If so, how would		organizational reviews to include an assessment of whether and how SOs and	
they function?		ACs are accountable to their constituencies.	Annex 8, pgs 5-6
3. Are dispute		The proposal strengthens existing dispute resolution mechanisms by	Annex 9, pg 6, para 39
resolution		enhancing the independent review process with a standing panel of experts,	
mechanisms		and making the process available for the community to seek a binding review	Annex 9, pg 9, para 65
considered?		of Board decisions. It also strengthens the reconsideration process by	
		narrowing the grounds for dismissal of a reconsideration request and	Annex 9, pg 10, para 76
4. Will results of		extending the time limitation for filing a request. The proposal further	
reviews be made		considers dispute resolute in its construction of the process necessary for	Annex 9, pg 11, paras
publicly available? If		using any of the new community powers. SOs and ACs would need to	78-97
not, why not?		participate in a community forum with the Board to discuss a petition to use a	
		community power, with the aim of resolving a dispute between the Board and	Annex 10, pg 1, para 3
5. Do proposed		the community through dialogue.	
reviews, audits, etc.			Annex 12, pg 5, para 16
trigger corrections		All community reviews, independent reviews, organizational reviews, and	
or enhancements		reconsideration requests results are public.	

Component	Assessment	Justification	Citations
when deemed necessary? If not, why not?		Community reviews and organizational reviews produce formal recommendations and require the ICANN Board or the SO or AC being reviewed to take appropriate action, develop an implementation plan, and regularly update the community on its implementation progress.	
Are there processes for periodic assessments of performance and procedural evolutions or improvements, as needed?		Yes, the proposal includes meaningful processes for periodic assessments of performance that allows for procedural improvement as needed. The proposal will enshrine in ICANN's Bylaws an IANA Function Review, as well as the reviews currently contained in the Affirmation of Commitments. The four subjects of the ongoing Affirmation reviews are: ensuring accountability, transparency, and the interests of global Internet users; preserving the security, stability, and resiliency of the Internet DNS; promoting competition, consumer trust, and consumer choice in connection with any implementation of generic top-level domains (gTLDs); and meeting the needs of law enforcement and consumer protection in connection with WHOIS implementation and recognizing national laws.	CCWG-Accountability Proposal: Annex 7, pgs 2-3 Annex 8, pg 1, paras 1-3 Annex 9, pg 2, para 5 Annex 9, pg 4-5, paras 22-23 Annex 9, pg 6, para 39 Annex 9, pg 11, para 79 Annex 9, pg 15, para 140 Annex 10, pg 1, para 3

## IV. <u>Maintain the openness of the Internet</u>

Component	Assessment	Justification	Citations
Does the proposal		Yes. NTIA believes the proposal maintains the impartial and apolitical	CCWG-Accountability
maintain the		administration of ICANN. The proposal maintains this posture by empowering	Proposal:
impartial and		the community to hold the Board accountable through a series of powers only	
apolitical		used when the community, as a whole, can reach agreement on the need to	Annex 3, pg 1, para 1
administration of		use these powers. This feature limits the influence any stakeholder or	
ICANN?		stakeholder group can have to impose political or other pressures on ICANN. The proposal also maintains this apolitical posture by enshrining the bottom-	Annex 3, pg 2, para 4
		up, multistakeholder process in a Fundamental Bylaw that cannot be changed without supermajority community agreement, and enabling the members of the community, and the community acting as a whole, to challenge decisions	Annex 3, pgs 3-4, paras 10-14
		that are not bottom-up. Individuals, as well as the community acting as a whole, can use the reconsideration and independent review processes to	Annex 8, pgs 1-8
		challenge such decisions.	Annex 9, pg 5, paras 33- 34
Does the proposal address human		Yes, the proposal addresses human rights and the free flow of information by enshrining ICANN's commitment to "neutral and judgment free"	CCWG-Accountability Proposal:
rights or the free flow of information?		administration of the DNS, as well as its commitment to the "openness of the DNS and the Internet," as Fundamental Bylaws. These provisions will effectively prevent any party from using ICANN to limit access to the DNS, or	Annex 1, pgs 1-10
		implement any other policy that would attempt to use the administration of the DNS to restrict the free flow of information online.	Annex 3, pg 1, para 3
			Annex 3, pg 2, para 5
			Annex 5, pg 16, para 112