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# FirstNet Board Meeting General Manager Update











Bill D'Agostino, GM TJ Kennedy, DGM March 11, 2014 New York, NY

# FirstNet continues to build a strong operating foundation while refining our priorities



- Major Activities:
  - Build
    - Organizational infrastructure and controls
  - Define
    - Product offering
    - Network services and capabilities
    - Communications and outreach strategy
    - State consultation and state plan process
    - RFPs
  - Analyze
    - Feedback from public safety community
    - RFI responses
    - Deployment options

# First Responder Network Authority



#### **Board of Directors**

Samuel (Sam) Ginn, Chair
Sue Swenson, Vice Chair
Barry Boniface
Tim Bryan
Sylvia Mathews Burwell (OMB)
Charles (Chuck) Dowd
F. Craig Farrill
Paul Fitzgerald
Eric Holder (U.S. Attorney General)
Jeff Johnson
Jeh Johnson (DHS)
Kevin McGinnis
Ed Reynolds
Teri Takai
Wellington Webb



Deputy General Manager | User Advocacy TJ KENNEDY

Government Affairs (Ed Parkinson)
Communications (Corey Ray)
Outreach (Amanda Hilliard)
Product Management
Offering and Pricing
Project Management
State Consultation (David Buchanan)
State Plans (Richard Reed)
Strategy and Business Planning

#### FIRSTNET OFFICES AND DIVISIONS

#### Chief Administrative Officer FRANK FREEMAN

#### **Human Resources** (Jamesa Moone)

Recruitment & Staffing Payroll & Benefits Workforce Development

Facilities Management Emergency & COOP

Operations Support

Records Management & Training

#### Chief Financial Officer RANDY LYON

#### **Deputy CFO** (David Socolof) **Budget and Finance**

Budget Operations & Controls (Alice Suh)

Finance & Accounting
Strategic Fin. Planning

Strategic Fin. Planning (John Quinlan)

Performance Measurement & Risk Management (Lea-Ann Bigelow)

#### Office of Chief Counsel

#### **Board Secretary & Deputy Chief**

**Counsel** (Uzoma Onyeije) **Commercial Division** 

Compliance Division Regulatory Division

NEPA (Genevieve Walker) Regulatory Affairs

Spectrum Management (Lance Johnson)

#### Chief Information Officer Starts March 24th

# IT Services Office Systems and Applications IT Network Security ERP

#### Chief Technical Officer JEFF BRATCHER (Acting Deputy)

# Applications CORE Network and Service Platform Deployable Systems Quality / Tech Performance Device Development Standards RAN Planning & Engineering Standards & Research & Development Technical Project Management Technical Support to State Plans

As of March 2014

## Staffing and Resources



- Federal employees = 32
- Detailees = 8
- Total Current Employees = 40
- Offers to new employees extended and accepted = 15
- New positions in HR process = 36

# **Staffing and Resources: Office Space**



- FirstNet staff in the U.S. Department of Commerce building will move to temporary space in Reston, VA by May
- HQ location in Reston, VA lease signed and space is being prepared for FirstNet occupancy
- Technical HQ location in Boulder, CO under lease and ready for occupancy

## Outreach



 Director of Outreach is in place; key focus on human resources to get regional, federal and tribal supervisor positions hired first

## Single Point of Contact (SPOC) Engagement

- Instituted monthly calls with each of the 10 regions in December
- Held first quarterly SPOC webinar; approximately 35 states participated represented by more than 90 attendees
- Conducted FirstNet sessions at SLIGP workshop for Regions I-V in February (29 states, more than 125 attendees); meeting with Regions VI-X this week

### Association Engagement

- Held second in-person Public Safety Advisory Committee (PSAC) meeting in December; conducting weekly calls with PSAC Chairman
- Planning briefing for DC-based association representations in April
- 111 association speaking engagements to date

## Outreach (cont.)



### Tribal Engagement

- Initiated strategic planning process for effective communication and engagement with tribes
- 4 key tribal speaking engagements to date, including the White House hosted 2013 Tribal Nations Conference

## Federal Engagement

 Participated in kick-off of federal FirstNet Consultation Group with participation from 13 departments

#### Government Affairs

- Congressional hearing was held on November 21, 2013
- Since December Board meeting conducted more than 55 Hill educational meetings; also staff met with numerous state senators and state representatives

## Communications



- Director and Deputy Director of Communications are now in place
- Communications and public affairs staff now ramping up
- Early focus on increased message delivery through media outlets and forums
- Establishing online presence via new website
- Initializing branding efforts
- Plan to increase the production of outreach materials to support the states

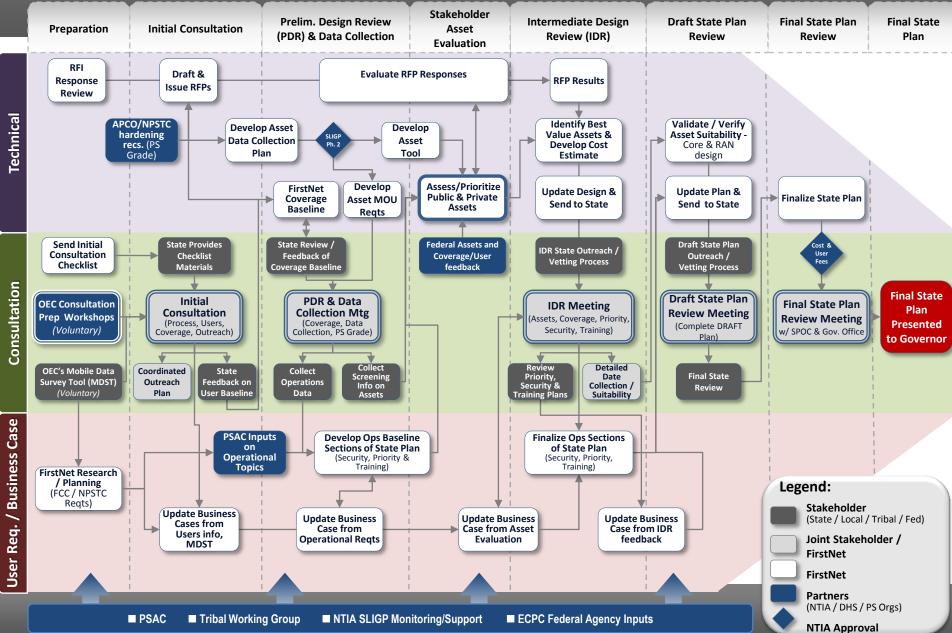
## **State Consultation**



- Draft of state consultation checklist briefed at Atlanta/SLIGP workshop and will be updated after input at the Phoenix workshop
- Working through the detailed consultation steps, timelines, and interfaces to ensure all elements are prepared prior to kicking off the next phase of consultation
- Staffing is a key focus. Seeking to build teams that can conduct state consultation and handle multiple states at the same time

## Preliminary Consultation and State Plan Process FirstNet





## FirstNet Will Support





#### **Communication**

- Video
- Voice (non-mission critical)
- Messaging
- SMS/Text
- Data (Internet)



#### **Applications**

- CAD, RMS, NLETS
- FirstNet applications (e.g., AVL)
- Syndicated applications
- Currently used Agency applications

#### Services

- Records management
- Data storage
- Audio storage
- Database inquiries



#### **Capabilities**

- Network monitoring and status
- Integrated solution and services
- Priority
- Hardened and secure
- Provisioning



## **Strategic Roadmap Update**



- We have completed a draft of the detailed program roadmap
- We have evaluated a number of models in assessing our path to sustainability
- Based on what we know today, we have multiple paths to a sustainable business plan

## FirstNet Roadmap Overview



- Significant focus for the last 90 days has been on defining the FirstNet roadmap
- Roadmap involves many interrelated activities and dependencies that can support our business planning
- In-depth efforts underway to review long term planning needs and analysis of steps required to successfully build FirstNet
- Detailed planning efforts for how public safety input and interaction will help shape the network

## **Strategic Planning Process Overview**



