

damage assessments under CERCLA. The Trustees act on behalf of the public under these authorities to protect and restore natural resources injured or lost resulting from discharges or releases of hazardous substances.

Dated: November 22, 2016.

**Patricia A. Montanio,**

*Director, Office of Habitat Conservation,  
National Marine Fisheries Service.*

[FR Doc. 2016-28617 Filed 11-28-16; 8:45 am]

**BILLING CODE 3510-22-P**

## DEPARTMENT OF COMMERCE

### National Telecommunications and Information Administration

#### Digital Economy Board of Advisors Meeting

**AGENCY:** National Telecommunications and Information Administration, U.S. Department of Commerce.

**ACTION:** Notice of open meeting.

**SUMMARY:** This notice announces an open meeting of the Digital Economy Board of Advisors. The Board advises and provides recommendations to the Secretary of Commerce, through the Assistant Secretary of Commerce for Communications and Information and the National Telecommunications and Information Administration (NTIA), on a broad range of issues concerning the digital economy and Internet policy.

**DATES:** The meeting will be held on December 15, 2016, from 8:30 a.m. to 12:00 p.m., Eastern Standard Time (EST).

**ADDRESSES:** The meeting will be held at the U.S. Department of Commerce, 1401 Constitution Avenue NW., Washington, DC 20230. Public comments may be mailed to: Digital Economy Board of Advisors, National Telecommunications and Information Administration, 1401 Constitution Avenue NW., Room 4725, Washington, DC 20230; or emailed to: [DEBA@ntia.doc.gov](mailto:DEBA@ntia.doc.gov).

**FOR FURTHER INFORMATION CONTACT:** Evelyn Remaley, Designated Federal Officer (DFO), at (202) 482-3821 or [DEBA@ntia.doc.gov](mailto:DEBA@ntia.doc.gov); and/or visit NTIA's Web site at <https://www.ntia.doc.gov/category/digital-economy-board-advisors>.

#### SUPPLEMENTARY INFORMATION:

*Background:* Economic prosperity is increasingly tied to the digital economy, which is a key driver of competitiveness, business expansion, and innovation. Indeed, virtually every modern company relies on the Internet to grow and thrive. As a result, the Department of Commerce (Department)

has made technology and Internet policy a top priority, investing resources to address challenges and opportunities businesses face in a global economy.

Last year, the Secretary of Commerce unveiled the Department's Digital Economy Agenda, which will help businesses and consumers realize the potential of the digital economy to advance growth and opportunity. The Agenda focuses on four key objectives: Promoting a free and open Internet worldwide; promoting trust online; ensuring access for workers, families, and companies; and promoting innovation. To support the Agenda, the Secretary directed NTIA to create the Digital Economy Board of Advisors as a mechanism for receiving regular advice from leaders in industry, academia, and civil society. See Committee Charter at [https://www.ntia.doc.gov/files/ntia/publications/deba\\_charter\\_12222015.pdf](https://www.ntia.doc.gov/files/ntia/publications/deba_charter_12222015.pdf).

The Digital Economy Board of Advisors convened its first meeting on May 16, 2016, to determine preliminary priorities and work streams. The Board convened its second meeting on September 30, 2016, and reviewed progress made on each of the work streams identified during the first open meeting.

This Board is subject to the Federal Advisory Committee Act (FACA), 5 U.S.C. App. 2, and is consistent with the National Telecommunications and Information Administration Act, 47 U.S.C. 904(b). The Board functions solely as an advisory body in compliance with the FACA. For more information about the Board, visit <https://www.ntia.doc.gov/category/digital-economy-board-advisors>.

*Matters to be Considered:* The Board provides independent advice and recommendations to the Secretary, through the Assistant Secretary, on a broad range of policy issues impacting the digital economy. The Board's mission is to provide advice to the Department on increasing domestic prosperity, improving education, and facilitating participation in political and cultural life through the application and expansion of digital technologies. The Board's advice focuses on ensuring the Internet continues to thrive as an engine of growth, innovation, and free expression. The Department will use the advice provided by the Board to inform its decision-making processes and to advance Administration goals.

NTIA will post a detailed agenda on its Web site, <https://www.ntia.doc.gov/category/digital-economy-board-advisors>, prior to the meeting. To the extent that the meeting time and agenda permit, any member of the public may

speak to or otherwise address the Board regarding the agenda items during the meeting.

*Time and Date:* The meeting will be held on December 15, 2016, from 8:30 a.m. to 12:00 p.m., Eastern Standard Time (EST). The meeting will be available via two-way audio link and may be webcast. Please refer to NTIA's Web site, <https://www.ntia.doc.gov/category/digital-economy-board-advisors>, for the most up-to-date meeting agenda and access information for the meeting.

*Place:* The meeting will be held at the U.S. Department of Commerce, 1401 Constitution Avenue NW., Washington, DC 20230. Public comments may be mailed to: Digital Economy Board of Advisors, National Telecommunications and Information Administration, 1401 Constitution Avenue NW., Room 4725, Washington, DC 20230. The meeting will be open to the public and press on a first-come, first-served basis. Space is limited. The meeting is physically accessible to people with disabilities. Individuals requiring accommodations, such as sign language interpretation or other ancillary aids, are asked to notify Ms. Remaley at (202) 482-3821 or [DEBA@ntia.doc.gov](mailto:DEBA@ntia.doc.gov) at least five (5) business days before the meeting.

*Status:* Interested parties are invited to attend and to submit written comments to the Board at any time before or after the meeting. Parties wishing to submit written comments for consideration by the Board in advance of the meeting must send them to NTIA at the above-listed address. Comments must be received five (5) business days before the scheduled meeting date to provide sufficient time for review. Comments received after this date will be distributed to the Board, but may not be reviewed prior to the meeting. We also request that comments be submitted electronically to [DEBA@ntia.doc.gov](mailto:DEBA@ntia.doc.gov) with the subject: "DEBA Third Meeting Comment." Comments provided via email also may be submitted in writing.

*Records:* NTIA maintains records of all Board proceedings. Board records are available for public inspection at NTIA's Washington, DC office at the address above. Documents, including the Board's charter, member list, agendas, minutes, and any reports are available on NTIA's Web site at <https://www.ntia.doc.gov/category/digital-economy-board-advisors>.

Dated: November 23, 2016.

**Milton Brown,**

*Deputy Chief Counsel, National  
Telecommunications and Information  
Administration.*

[FR Doc. 2016-28708 Filed 11-28-16; 8:45 am]

**BILLING CODE 3510-60-P**

## **BUREAU OF CONSUMER FINANCIAL PROTECTION**

[Docket No. CFPB-2016-0049]

### **Agency Information Collection Activities: Submission for OMB Review; Comment Request**

**AGENCY:** Bureau of Consumer Financial Protection.

**ACTION:** Notice and request for comment.

**SUMMARY:** In accordance with the Paperwork Reduction Act of 1995 (PRA), the Bureau of Consumer Financial Protection (Bureau or CFPB) is proposing a new information collection titled, "Consumer Response Customer Response Survey."

**DATES:** Written comments are encouraged and must be received on or before December 29, 2016 to be assured of consideration.

**ADDRESSES:** You may submit comments, identified by the title of the information collection, OMB Control Number (see below), and docket number (see above), by any of the following methods:

- **Electronic:** <http://www.regulations.gov>. Follow the instructions for submitting comments.
- **OMB:** Office of Management and Budget, New Executive Office Building, Room 10235, Washington, DC 20503 or fax to (202) 395-5806. Mailed or faxed comments to OMB should be to the attention of the OMB Desk Officer for the Bureau of Consumer Financial Protection.

*Please note that comments submitted after the comment period will not be accepted.* In general, all comments received will become public records, including any personal information provided. Sensitive personal information, such as account numbers or Social Security numbers, should not be included.

**FOR FURTHER INFORMATION CONTACT:**

Documentation prepared in support of this information collection request is available at [www.reginfo.gov](http://www.reginfo.gov) (this link becomes active on the day following publication of this notice). Select "Information Collection Review," under "Currently under review, use the dropdown menu "Select Agency" and select "Consumer Financial Protection Bureau" (recent submissions to OMB

will be at the top of the list). The same documentation is also available at <http://www.regulations.gov>. Requests for additional information should be directed to the Consumer Financial Protection Bureau, (Attention: PRA Office), 1700 G Street NW., Washington, DC 20552, (202) 435-9575, or email: [CFPB\\_PRA@cfpb.gov](mailto:CFPB_PRA@cfpb.gov). *Please do not submit comments to this email box.*

**SUPPLEMENTARY INFORMATION:**

*Title of Collection:* Consumer Response Customer Response Survey.

*OMB Control Number:* 3170-XXXX.

*Type of Review:* New collection (Request for a new OMB control number).

*Affected Public:* Individuals or Households.

*Estimated Number of Respondents:* 93,700.

*Estimated Total Annual Burden Hours:* 4,685.

*Abstract:* The purpose of this information collection is to incorporate a short survey into the complaint closing process. Consumers will have the option to provide feedback on the company's response to and handling of their complaint via all channels including online, phone, fax, and mail. The results of this feedback will be shared with the company that responded to the complaint to inform its complaint handling. The feedback will also be used to inform the Bureau's work to supervise companies, enforce federal consumer financial laws, write better rules and regulations, and monitor the market for consumer financial products and services. Consistent with the Bureau's policy statement on Disclosure of Consumer Complaint Data, the Bureau will evaluate the data collected from consumer feedback before publication on the Consumer Complaint Database. The Bureau anticipates publication of consumer feedback to highlight positive company behavior, provide the public with timely and understandable information about consumer financial products and services, and improve the functioning, transparency, and efficiency of markets for such products and services. Only those feedback narratives for which opt-in consumer consent is obtained, and to which robust personal information scrubbing standard and methodology is applied, will be eligible for publication.

This information collection reflects comments received in response to the March 24, 2015 (80 FR 15583) Notice and Request for Information (RFI), seeking input from the public on the potential collection and sharing of information about consumers' positive

interactions with financial service providers including providing more information about a company's complaint handling such as highlighting the quality of responses to consumers by replacing the consumer "dispute" function with a two-part consumer feedback process as well as comments received during the 60-day comment period and user testing conducting concurrent with the 60-day comment period. The consumer will have the ability to answer three questions about the company's response to and handling of his or her complaint, to rate the company's overall response using one-to-five stars and provide a narrative description in support of the rating. Positive feedback about the company's handling of the consumer's complaint would be reflected by both high satisfaction scores and by the narrative in support of the score. Negative feedback about the company's handling of the consumer's complaint would be better supported and more useful to companies than the current "dispute" function. The Consumer Complaint Company Response Survey will replace the "dispute" option and allow consumers to offer both positive and negative feedback on their complaint experience.

*Request for Comments:* The Bureau issued a 60-day **Federal Register** notice on August 1, 2016, 81 FR 50484, Docket Number: CFPB-2016-0041. Comments were solicited and continue to be invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the Bureau, including whether the information will have practical utility; (b) The accuracy of the Bureau's estimate of the burden of the collection of information, including the validity of the methods and the assumptions used; (c) Ways to enhance the quality, utility, and clarity of the information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval. All comments will become a matter of public record.

Dated: November 22, 2016.

**Darrin A. King,**

*Paperwork Reduction Act Officer, Bureau of  
Consumer Financial Protection.*

[FR Doc. 2016-28651 Filed 11-28-16; 8:45 am]

**BILLING CODE 4810-AM-P**