### About the Project

Low-income and limited-English households in the New York City tend to adopt broadband at less than half the rate of their counterparts in moderate and higher income households. The City of New York’s Connected Communities project proposes to upgrade and expand public computer centers in libraries, public housing facilities, recreation centers, senior centers, and community support organizations across the city, focusing on high-poverty areas such as Harlem and the South Bronx. The project plans to serve vulnerable populations in these areas by establishing programs for digital literacy and multimedia training, providing public access to new and upgraded computers and assistive technology, creating after school programs, and providing test preparation and workforce education.

NYC Connected Communities also proposes to:

- Upgrade over 80 computer centers and create over ten new centers, deploying approximately 480 new workstations and upgrade nearly 550 more workstations throughout the City, while increasing public access to computer centers by up to 1,100 hours per week to accommodate an estimated 40,000 additional weekly users.

- Train as many as 44,500 residents with up to 350,000 hours of teacher-led training annually over the three-year life of the project.

- Build the Center for Technology Exploration, Training, and Support, a public computer center that will provide training and capacity building for 300 senior centers across the city.

- Complement the Department of Information Technology’s Round One and Round Two BTOP sustainable broadband adoption awards that will provide computer training, equipment, and broadband resources to targeted groups of students and their families.

### Organization’s History

New York City has extensive experience managing federal grants, and the New York City Department of Information Technology and Telecommunications and its partners have provided technology training and computer distribution programs in New York City public schools for years.

### Project Partners

- Brooklyn Public Library
- New York Public Library
- Queens Borough Public Library
- Older Adults Technology Service
- New York City Housing Authority
- New York City Department for the Aging
- New York City Department of Parks and Recreation